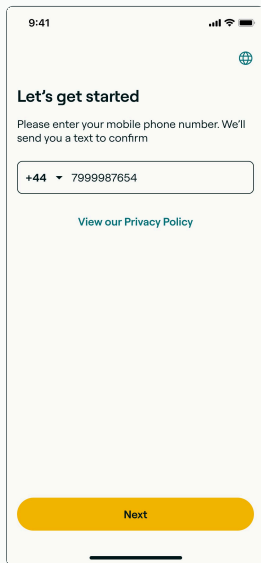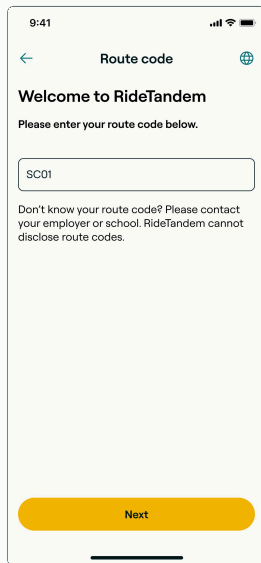# RideTandem Rider App for Guardians

Callywith College has partnered with Stagecoach South West and RideTandem to provide student transport services and ticketing technology. Passes will be available for purchase from 6 June 2025 for 2025/2026. If a bursary has been approved, the discount will be applied automatically based on the passenger's Student ID number.

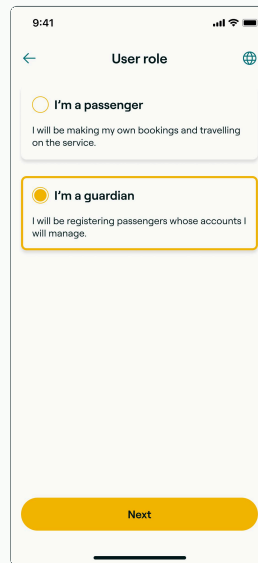Please download the RideTandem Rider app from the App Store or Google Play Store.

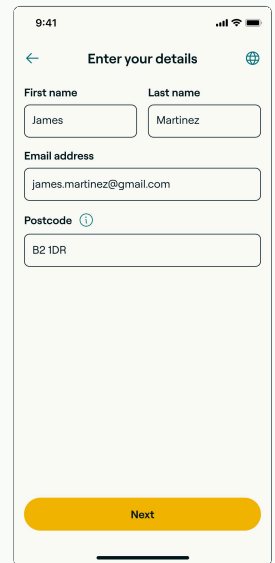## Create an account

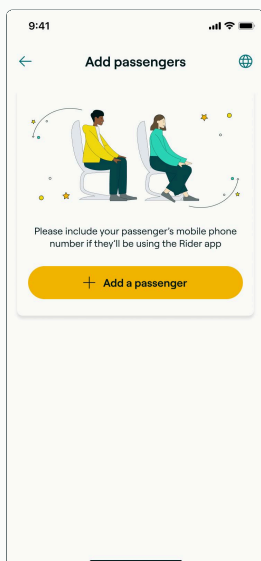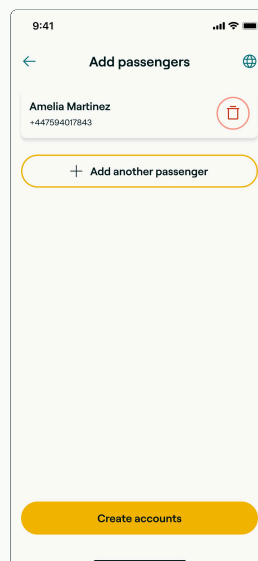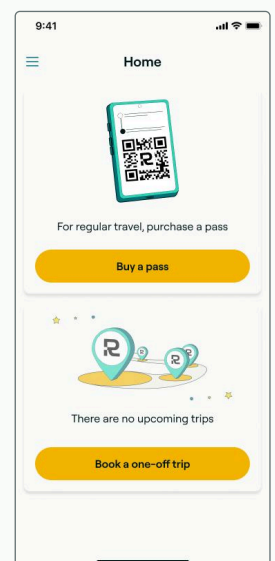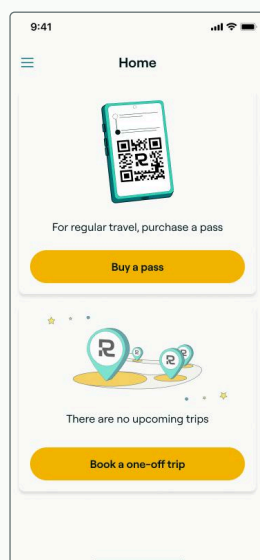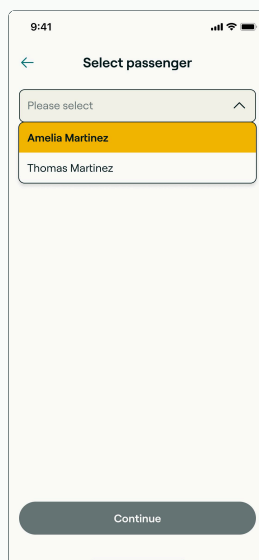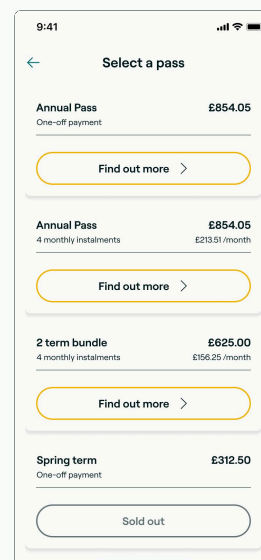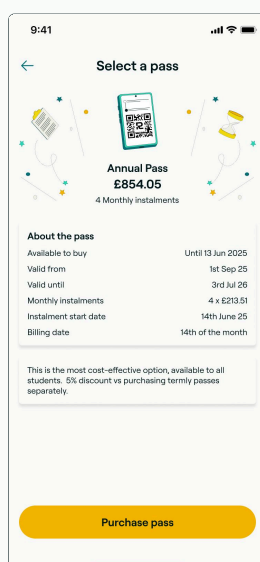|			
Add your mobile number, you'll receive a verification code	Add your student's selected route code from this list	Select the guardian role	Enter your details
Tap Add a passenger	Enter your student's details	You may add more than one passenger	Once you've created your accounts, you'll see your Home screen

Buy a pass

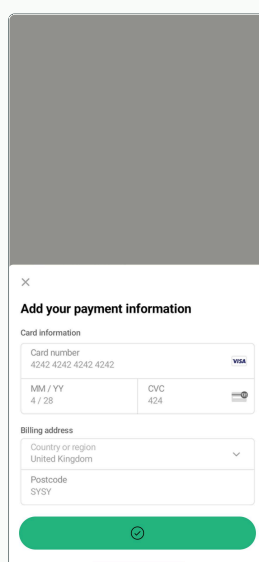From the Home screen, tap
Buy a pass

Select the passenger for
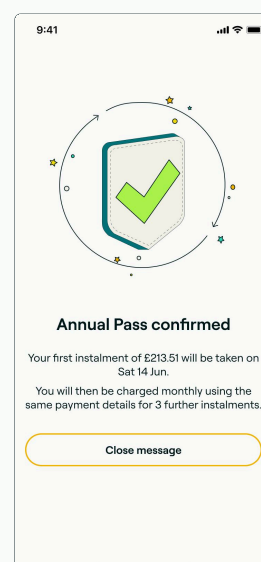whom you wish to buy a
pass

Scroll to find your preferred
pass, then tap on Find out
more

Review your selected pass
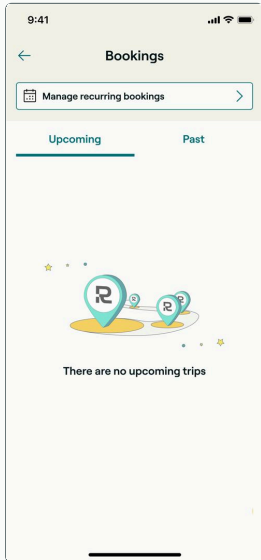details - to proceed, tap
Purchase pass

Securely add your payment
details: all major debit and
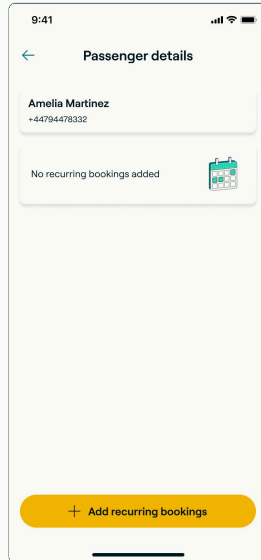credit cards are accepted

When successful, you will
see a confirmation that your
payment has been made/
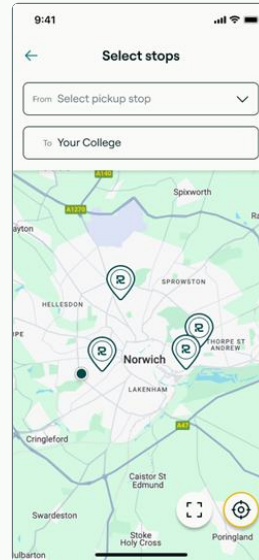scheduled

Add recurring bookings (from 16 June)

To use the pass, you'll need to make bookings. Adding recurring bookings allows you to select your regular pickup stop and return time once, and have bookings automatically generated throughout the duration of the pass.
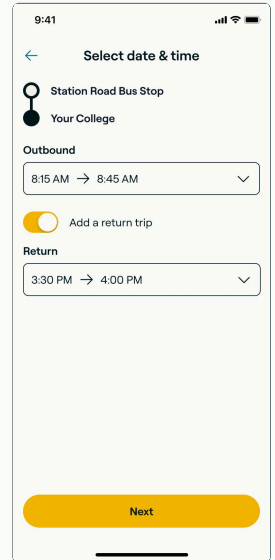
From the Menu, tap Bookings, then tap Manage recurring bookings

Select the passenger for whom you wish to make bookings, and tap Add recurring bookings
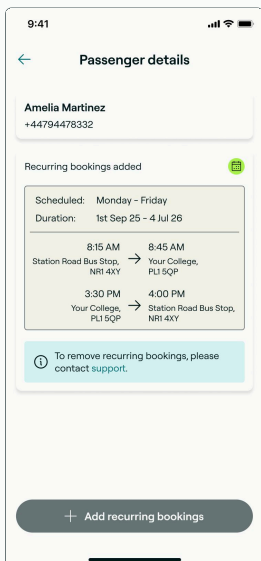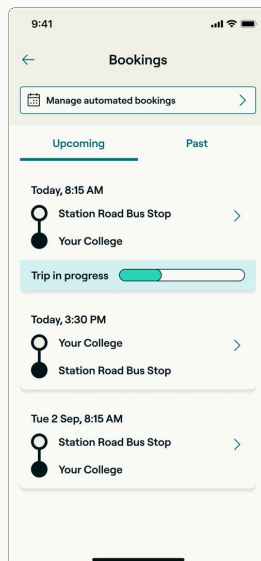
Select a pickup stop from the drop-down menu or map

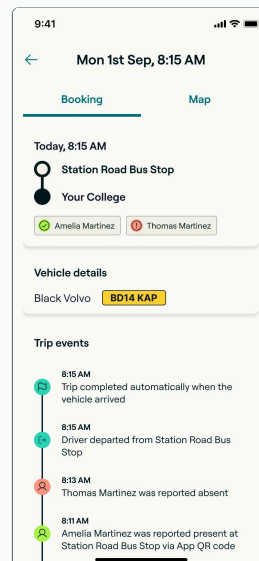Select a return time

View trips

When your student passenger has active bookings, you can track their progress in real-time
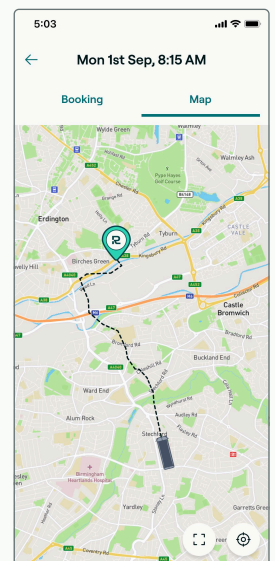
Recurring bookings will generate regularly

You can view upcoming and in progress trips

You can see trip events in real-time

You can track your passenger's vehicle progress